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go.miamidade.gov

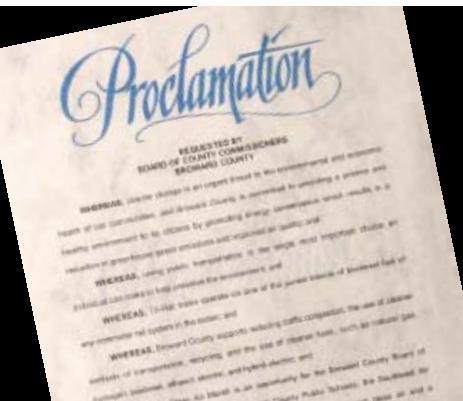
 1-877-930-4287
www.palmtran.org

 1-800-TRI-RAIL (874-7245)
www.tri-rail.com

 South Florida Regional Transportation Authority/Tri-Rail
 800 NW 33rd Street
 Pompano Beach, Florida 33064

SFRTA COMMENDED FOR ENVIRONMENTAL RESPONSIBILITY

The Broward County Board of County Commissioners recently presented a proclamation to the South Florida Regional Transportation Authority/Tri-Rail during Clean Air Month in "honor and appreciation of its leadership in the use of alternative fuels." Tri-Rail trains operate on one of the purest blends of biodiesel fuel of any commuter rail system in the nation. Tri-Rail was selected for the award by the Broward County



Pollution Prevention and Air Quality Division. In making the proclamation, the commissioners stated that, "climate change is an urgent threat to the environmental and economic health of our communities" and that "using public transportation is the single most important choice an individual can make to help preserve the environment."



SPECIAL OFFER FOR TRI-RAIL PASSENGERS

Thomas & Friends™ Live! On Stage: A Circus Comes To Town will appear at the Broward Center for Performing Arts July 18-19. Thomas and Friends™ will join Sir Topham Hatt and the townspeople from the Island of

Sodor, to welcome a colorful cast of circus performers in an engaging story that demonstrates the importance of friendship and cooperation. Tickets are \$26-\$36. Tri-Rail passengers can receive a special discount by calling 954-462-0222 or visiting www.browardcenter.org/thomasandfriends and entering "TRIRAIL" as the special code.

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The latest news from the South Florida Regional Transportation Authority - a partnership between Broward, Miami-Dade & Palm Beach counties.

PLANNING IS CRITICAL TO HURRICANE PREPARATION

It's that time of year again, when all eyes turn to the tropics for the next six months. Thankfully, we've been spared hurricane damage since 2005, when Hurricane Wilma shut down Tri-Rail service for 17 days. According to the latest predictions, we're in for a fairly normal season, but every Floridian knows that just one storm can cause major disruptions.

When a hurricane threatens our service area, the decision to suspend train service is not one that the South Florida Regional Transportation Authority takes lightly. Our primary goal is always to ensure the safety of our passengers and to know that if we get riders to a destination, we can return them to their place of origin.

When sustained winds in excess of 35 miles per hour are predicted, CSX Transportation must immediately begin securing all gates, causing the suspension of

service. While this is happening, the SFRTA staff and contractors monitor the projected storm path to determine the safest place to store the trains.

Protecting the trains is critical because the resumption of public transportation is essential for the economic recovery of residents and businesses in the region. Tri-Rail played a major role in the post-Andrew recovery process, transporting goods and volunteers into the devastated areas surrounding Homestead. When changes in levels of service are required, the SFRTA Marketing Department notifies the news media, which generally begins broadcasting updates within minutes of receiving information. Messages on 1-800-TRI-RAIL (874-7245) are changed to reflect the present situation and updates are posted on the website at www.tri-rail.com.

Early preparations and establishing a plan-of-action for your family will alleviate last minute panic when the next hurricane

threatens. Rest assured that Tri-Rail has a hurricane plan! Do you?

Feel free to log onto the National Oceanic and Atmospheric Administration's National Weather Service/National Hurricane Center web page at <http://www.nhc.noaa.gov> for important information and planning tips.

PLANEAR ES CRÍTICO CUANDO SE PREPARA PARA LOS HURACANES

Es nuevamente la época del año cuando todas las miradas durante los próximos seis meses se tornan hacia los trópicos. Por suerte, no hemos tenido daños de huracán desde el 2005, cuando el Huracán Wilma clausuró el servicio del Tri-Rail por 17 días. De acuerdo a nuestras últimas predicciones, vamos a tener una estación bastante normal, pero todo Floridiano sabe que solo una tormenta puede causar interrupciones considerables.

Cuando un huracán amenaza nuestra área de servicio, la decisión de suspender el servicio de trenes no es una decisión que la Autoridad de Transporte Regional del Sur de la Florida (SFRTA) toma a la ligera. Nuestro gol primordial es asegurar siempre la seguridad de nuestros pasajeros y saber que si los llevamos a un destino, los podemos traer de regreso.

Cuando se predicen vientos de más de



(Continua en la siguiente página)

35 millas por hora, CSX Transportation debe empezar inmediatamente a asegurar todas las barreras, causando la suspensión del servicio. Mientras esto sucede, el personal y los contratistas de la SFRTA monitorean la trayectoria de la tormenta para determinar el lugar más seguro para guardar los trenes.

Proteger los trenes es crucial, ya que la reanudación del transporte público es esencial para la recuperación económica de los residentes y comercios de la región. El Tri-Rail jugó un papel muy importante en el



proceso de recuperación después de Andrew, transportando productos y voluntarios a las áreas devastadas en los alrededores de Homestead.

Cuando se presentan cambios en los niveles de servicio, el Departamento de Mercadeo de la SFRTA se lo notifica a los medios de prensa, los cuales comienzan a trasmisirlos a pocos minutos de recibir la información. Se actualizan los mensajes en el 1-800-TRI-RAIL (874-7245) para reflejar la situación actual y estas actualizaciones se publican en el sitio web www.tri-rail.com.

Preparaciones anticipadas y el establecimiento de un plan de acción para su familia aliviará el pánico a último momento cuando el huracán amenaza. Esté seguro que el Tri-Rail tiene un plan de acción para los huracanes! Usted, también lo tiene?

No dude en entrar a la página web del Servicio Nacional del Tiempo de la Administración Nacional Oceánica y Atmosférica/Centro Nacional de Huracanes al <http://www.nhc.noaa.gov> para información importante y consejos para su preparación.

PLANIFIKASYON ENPÒTAN ANPIL POU FÈ FAS AK SIKLÒN

Peryòd lane a tounen lè tout je pral ploge sou zòn twopik la pandan sis pwochen mwa yo. Gras a Dye, siklòn yo te epaye nou depi lane 2005, lè siklòn Wilma te fèmen sèvis Tri-Rail pandan 17 jou. Dapre dènye prediksyon yo, nou nan yon sezón ase nòmal, men tout abitan Laflorid konnen yon sèl move tan kapab koze anpil dega.

Lè yon siklòn menase zòn sèvis nou, desizyon pou sispann sèvis tren yo se pa yon desizyon Ajans Rejyonal Transpò nan Sid Eta Florid pran fasiman. Premye objektif nou se toujou pou nou asire sekirite pasaje nou yo, pou nou konnen si nou kondwi pasaje yo nan yon destinasyon, nou kapab mennen yo tounen.

Lè yo prevwa gro van pèmaman ki depase 35 mil alè, Transpò CSX dwe sekirize tout baryè yo san pèdi tan, sa ki lakòz sèvis la oblige sispann. Nan menm tan sa a,

Administrasyon SFRTA ansanm ak kontraktè yo ap swiv trajektwा yo predi van yo ap fè pou yo kapab deside zòn ki gen plis sekirite kote yo kapab pake tren yo.

Li enpòtan anpil pou nou pwoteje tren yo poutè repriz transpò publik la esansyèl pou redresman ekonomik rezidan yo ansanm ak biznis yo nan rejyon an. Tri-Rail te jwe yon gwo wòl nan pwosesis rekiperasyon apre pasaj siklòn Andrew, kote li te transpòte machandiz ak volontè nan zòn devaste yo nan alantou Homestead.

Lè se nesesè pou fè chanjman nan nivo sèvis la, Depatman Komèsalizasyon (Marketing) SFRTA enfòme estasyon ki bay nouvèl yo ki an jeneral kòmanse enfòme publik la sou chanjman yo kélke minit apre yo te resewva enfòmasyon an. Nimewo telefòn 1-800-Tri-Rail(874-7245) ap founi endikasyon sou sitiayson aktyèl la e yo fè mizajou sou sit entènèt www.tri-rail.com.

RAPÈL - NOUVO TARIF YO AN VIGÈ

Tarif Tri-Rail te ogmante pa 25% pou TOUT kalite tikèt yo (ikonpri tikè Pwogram Rabè pou Anplwayè) koumanse lendi 1ye jen 2009. Tarif redwi pou etidyan, senyò ki gen omwens 65kan, moun ki andikape ak benefisyè kat Medicare yo ap kontinye peye mwatye pri nouvo tarif la san rediksyon an. Pou kapab jwenn plis enfòmasyon konsènan ogmantasyon tarif yo, konekte w sou www.tri-rail.com oswa rele 1-800-TRI-RAIL.



REMINDER - NEW FARES NOW IN EFFECT

Tri-Rail fares increased by 25% for ALL ticket types (including Employer Discount Program tickets) as of Monday, June 1, 2009. Discounted fares for students, senior citizens ages 65 and older, persons with disabilities and Medicare card holders remain at half-off the price of the new full fare. For additional fare-increase information, log onto www.tri-rail.com or call 1-800-TRI-RAIL.

AVISO - PRECIOS NUEVOS YA ESTÁN EN EFECTO

Los precios de todos los tipos de boleto del Tri-Rail han aumentado un 25% (incluyendo el boleto del Programa de Descuento para Empresas) a partir del Lunes, 1 de Junio del 2009. Los boletos de descuento para estudiantes, jubilados de 65 años o más, personas con discapacidades y aquellos con tarjeta de Medicare continúan pagando la mitad del precio del boleto nuevo. Para más información sobre el aumento del boleto, entre al www.tri-rail.com o llame al 1-800-TRI-RAIL.

PALM TRAN OPENS NEW INTERMODAL TRANSIT CENTER

Palm Tran's new, passenger-friendly public transportation transfer station is now open in Downtown West Palm Beach. A ceremonial ribbon-cutting event was held to mark the occasion May 8, 2009. More than 100 community leaders, transit professionals and public transportation advocates attended the event.

The intermodal center was built adjacent to Tri-Rail's West Palm Beach Station in Downtown West Palm Beach to improve connectivity between public buses and trains. Not only will the intermodal center improve transfers from Palm Tran to Tri-Rail, but it will connect commuters with Amtrak Trains, Greyhound Buses and the free trolley service operated by the City of West Palm Beach.

Other features of the intermodal center include:

- 18 bus bays;
- Commuter restroom facilities and water fountains;
- Seven covered bus shelters with benches and lighting;
- An "Art in Public Places" project and
- A "Kiss & Ride" passenger drop-off area.

The completion of this center represents the beginning of the development of a "Transit Village" in West Palm Beach. The majority of the funding for the \$9 million intermodal project, including the cost of construction, land, engineering and design, was provided by the Florida Department of Transportation and the Federal Transit Administration. The first bus rolled into the intermodal transit center on Sunday, May 10.



The official ribbon-cutting ceremony for the new Palm Tran Intermodal Center took place on May 8, 2009. Left to right: Charles D. Cohen, Palm Tran Executive Director; Mayor Lois Frankel, West Palm Beach; James A. Wolfe, District 4 Secretary, Florida Department of Transportation; F. Martin Perry, Governing Board Member, South Florida Regional Transportation Authority and Commissioner Jeff Koons, Chairman, Palm Beach County Board of County Commissioners.

LOOK BEFORE YOU PUSH: GET THE RIGHT TICKET



The South Florida Regional Transportation Authority wants your Tri-Rail trip to be safe and enjoyable. To that end, the SFRTA holds onboard security officers responsible for verifying tickets and enforcing the rules governing fares and passenger conduct.

Due to rising incidents of incorrect ticket purchases, we wanted to remind all passengers to verify their ticket selections prior to purchasing their ticket from the ticket vending machines. It is

the passenger's responsibility to have the correct ticket prior to boarding the train. If you ever have a question about which ticket to purchase, please see a Ticket Agent or Ambassador for further clarification. If you are traveling from a station where a Ticket Agent or Ambassador is not present, please feel free to call our toll-free Customer Service number from any of our station's pay phones at 1-800-TRI-RAIL (874-7245).

Fare inspections are conducted on all trains and the viewing of tickets may be requested even prior to boarding. Boarding the train without the correct ticket and/or without proof of eligibility for a discount ticket is considered fare evasion.

Fare evasion may result in the issuance of a warning for a first-time offense. A warning is a non-judicial

record used to track repeat offenders and is the first action taken. Honest mistakes do occur and a warning also provides the opportunity for security officers to provide our passengers with corrective information to avoid future incidents. Provided there are no other occurrences within the next 12 months, the warning will be erased.

Further occurrences within any 12-month period may result in a citation, removal from the train and/or possibly a trespass warning prohibiting your presence onboard Tri-Rail trains or on Tri-Rail property.*

Passengers should be prepared to present the necessary identification for completion of the warning or citation. Refusal or failure to present identification will result in removal from the train, subsequent law-enforcement response and may include the issuance of a trespass warning.

We appreciate your cooperation with our employees as they carry out their duties and urge you to log onto www.tri-rail.com or call 1-800-TRI-RAIL for additional information.

*All discounted (less-than-full-fare) tickets may be confiscated when proof of eligibility is not available upon request.